



WorkCenter™ Compliance

Management Report Definitions



Management Report Definitions
WorkCenter Compliance Manager 3.9

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Compliance Summary Report

This report contains original estimates and subsequent supplements that have Compliance Results. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review. If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Selected Hierarchy Level	This is the selected hierarchy level's corresponding values. e.g. If the selected hierarchy level is 'All Regions' then a list of region names will be displayed. These are hyperlinks and if selected will display the next hierarchy level. The User level names are hyperlinks to Compliance Detail Report by Claim (Summary) for the selected User.
Total Estimates / Supps	Total original estimates and subsequent supplements with compliance results for the selected hierarchy. If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Average Exceptions per Estimate / Supp	Total exceptions from original estimates and subsequent supplements divided by the total of original and subsequent supplements containing compliance results.
Total Exceptions	Total exceptions from original estimates and subsequent supplements for the selected hierarchy pertaining to Labor Rates, Labor Times, Parts Usage, Materials, Admin Alerts and Custom Rules.
Labor Rates	Total Labor Rate exceptions from original estimates and subsequent supplements for the selected hierarchy. At the user level this number is a hyperlink to the Compliance Detail Report by Claim (Labor Rates). The column header is a hyperlink to the Compliance Metrics Detail Report (Labor Rates) for the selected hierarchy.
Labor Times	Total Labor Time exceptions from original estimates and subsequent supplements for the selected hierarchy. At the user level this number is a hyperlink to the Compliance Detail Report by Claim (Labor Times). The column header is a hyperlink to the Compliance Metrics Detail Report (Labor Times) for the selected hierarchy.
Parts Usage	Total Parts Usage exceptions from original estimates and subsequent supplements for the selected hierarchy. At the user level this number is a hyperlink to the Compliance Detail Report by Claim (Parts Usage). The column header is a hyperlink to the Compliance Metrics Detail Report (Parts Usage) for the selected hierarchy.
Materials	Total Material exceptions from original estimates and subsequent supplements for the selected hierarchy. At the user level this number is a hyperlink to the Compliance Detail Report by Claim (Materials). The column header is a hyperlink to the Compliance Metrics Detail Report (Materials) for the selected hierarchy.
Admin Alerts	Total Admin Alert exceptions from original estimates and subsequent supplements for the selected hierarchy. At the user level this number is a hyperlink to the Compliance Detail Report by Claim (Admin Alerts). The column header is a hyperlink to the Compliance Metrics Detail Report (Admin Alerts) for the selected hierarchy.
Custom Rules	Total Custom Rule exceptions from original estimates and subsequent supplements for the selected hierarchy.

Compliance Metrics Detail Report (Labor Rates)

This report contains Labor Rate compliance results from original estimates and subsequent supplements. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Selected Hierarchy Level	This is the selected hierarchy level's corresponding values. e.g. If the selected hierarchy level is 'All Regions' then a list of region names will be displayed. These are hyperlinks and if selected will display the next hierarchy level. The User level names are hyperlinks to Compliance Detail Report by Claim (Labor Rates) for the selected User.
Total Estimates / Supps	Total originals and subsequent supplements with compliance results for the selected hierarchy. If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Average Exceptions per Estimate / Supp	Total Labor Rate exceptions from original estimates and subsequent supplements for the selected hierarchy divided by the Total Estimates / Supps.
Total Exceptions	Total Labor Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Body	Total Body Labor Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Refinish	Total Refinish Labor Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Glass	Total Glass Labor Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Mechanical	Total Mechanical Labor Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Body Structural	Total Body Structural Labor Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Frame	Total Frame Labor Rates exceptions from original estimates and subsequent supplements for the selected hierarchy.
Electrical	Total Electrical Labor Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Diagnostics	Total Diagnostics Labor Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Part Tax	Total Part Tax Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Labor Tax	Total Labor Tax Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Mark-Up New Parts	Total Mark-Up on New Part exceptions from original estimates and subsequent supplements for the selected hierarchy.
Mark-Up Used Parts	Total Mark-Up on Used Part exceptions from original estimates and subsequent supplements for the selected hierarchy.
Mark-Up Windshield	Total Mark-Up on Windshield exceptions from original estimates and subsequent supplements for the selected hierarchy.
Mark-Up Tempered Glass	Total Mark-Up on Tempered Glass exceptions from original estimates and subsequent supplements for the selected hierarchy.

Compliance Metrics Detail Report (Labor Times)

This report contains Labor Time compliance results from original estimates and subsequent supplements. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Selected Hierarchy Level	This is the selected hierarchy level's corresponding values. e.g. If the selected hierarchy level is 'All Regions' then a list of region names will be displayed. These are hyperlinks and if selected will display the next hierarchy level. The User level names are hyperlinks to Compliance Detail Report by Claim (Labor Times) for the selected User.
Total Estimates / Supps	Total originals and subsequent supplements with compliance results for the selected hierarchy. If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Average Exceptions per Estimate / Supp	Total Labor Time exceptions from original estimates and subsequent supplements for the selected hierarchy divided by the Total Estimates / Supps.
Total Exceptions	Total Labor Time exceptions from original estimates and subsequent supplements for the selected hierarchy.
Clear Coat	Total Clear Coat exceptions from original estimates and subsequent supplements for the selected hierarchy.
Color Sand/Buf	Total Color Sand/Buf exceptions from original estimates and subsequent supplements for the selected hierarchy.
Blend	Total Blend exceptions from original estimates and subsequent supplements for the selected hierarchy.
Tint	Total Tint exceptions from original estimates and subsequent supplements for the selected hierarchy.
Tint @ Body Rate	Total Tint @ Body Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Frame Set-Up	Total Frame Set-Up exceptions from original estimates and subsequent supplements for the selected hierarchy.
Frame Set-Up @ Body Rate	Total Frame Set-Up @ Body Rate exceptions from original estimates and subsequent supplements for the selected hierarchy.
Frame Repair	Total Frame Repair exceptions from original estimates and subsequent supplements for the selected hierarchy.
Any Repair Line	Total Any Repair Line exceptions from original estimates and subsequent supplements for the selected hierarchy.
Partial Refinish Alerts	Total Partial Refinish Alert exceptions from original estimates and subsequent supplements for the selected hierarchy.
Max 900500	Total Max 900500 exceptions from original estimates and subsequent supplements for the selected hierarchy.
Bumper R/R POI F/R	Total Bumper R/R POI F/R exceptions from original estimates and subsequent supplements for the selected hierarchy.
Bumper R/R POI Other	Total Bumper R/R POI Other exceptions from original estimates and subsequent supplements for the selected hierarchy.

Compliance Metrics Detail Report (Parts Usage)

This report contains Parts Usage compliance results from original estimates and subsequent supplements. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Selected Hierarchy Level	This is the selected hierarchy level's corresponding values. e.g. If the selected hierarchy level is 'All Regions' then a list of region names will be displayed. These are hyperlinks and if selected will display the next hierarchy level. The User level names are hyperlinks to Compliance Detail Report by Claim (Parts Usage) for the selected User.
Total Estimates / Supps	Total originals and subsequent supplements with compliance results for the selected hierarchy. If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Average Exceptions per Estimate / Supp	Total Parts Usage exceptions from original estimates and subsequent supplements for the selected hierarchy divided by the Total Estimates / Supps.
Total Exceptions	Total Parts Usage exceptions from original estimates and subsequent supplements for the selected hierarchy.
Alternate Parts Utilization	Total Alternate Parts Utilization exceptions from original estimates and subsequent supplements for the selected hierarchy.
AM Sheet Metal	Total AM Sheet Metal exceptions from original estimates and subsequent supplements for the selected hierarchy.
Custom Parts Substitutions	Total Custom Parts Substitution exceptions from original estimates and subsequent supplements for the selected hierarchy.
Betterment/ Depreciation Items	Total Betterment/ Depreciation Item exceptions from original estimates and subsequent supplements for the selected hierarchy.

Compliance Metrics Detail Report (Materials)

This report contains Material compliance results from original estimates and subsequent supplements. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Selected Hierarchy Level	This is the selected hierarchy level's corresponding values. e.g. If the selected hierarchy level is 'All Regions' then a list of region names will be displayed. These are hyperlinks and if selected will display the next hierarchy level. The User level names are hyperlinks to Compliance Detail Report by Claim (Materials) for the selected User.
Total Estimates / Supps	Total originals and subsequent supplements with compliance results for the selected hierarchy. If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Average Exceptions per Estimate / Supp	Total Material exceptions from original estimates and subsequent supplements for the selected hierarchy divided by the Total Estimates / Supps.
Total Exceptions	Total Material exceptions from original estimates and subsequent supplements for the selected hierarchy.
Paint (Single Stage)	Total Paint (Single Stage) exceptions from original estimates and subsequent supplements for the selected hierarchy.
Paint (Two Stage)	Total Paint (Two Stage) exceptions from original estimates and subsequent supplements for the selected hierarchy.
Paint (Three Stage)	Total Paint (Three Stage) exceptions from original estimates and subsequent supplements for the selected hierarchy.
Shop Materials	Total Shop Material exceptions from original estimates and subsequent supplements for the selected hierarchy.
Hazardous Waste	Total Hazardous Waste exceptions from original estimates and subsequent supplements for the selected hierarchy.
Car Cover	Total Car Cover exceptions from original estimates and subsequent supplements for the selected hierarchy.
Towing	Total Towing exceptions from original estimates and subsequent supplements for the selected hierarchy.

Compliance Metrics Detail Report (Admin Alerts)

This report contains Admin Alert compliance results from original estimates and subsequent supplements. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Selected Hierarchy Level	This is the selected hierarchy level's corresponding values. e.g. If the selected hierarchy level is 'All Regions' then a list of region names will be displayed. These are hyperlinks and if selected will display the next hierarchy level. The User level names are hyperlinks to Compliance Detail Report by Claim (Admin Alerts) for the selected User.
Total Estimates / Supps	Total originals and subsequent supplements with compliance results for the selected hierarchy. If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Average Exceptions per Estimate / Supp	Total Admin Alert exceptions from original estimates and subsequent supplements for the selected hierarchy divided by the Total Estimates / Supps.
Total Exceptions	Total Admin Alert exceptions from original estimates and subsequent supplements for the selected
Authority Level	Total Authority Level exceptions from original estimates and subsequent supplements for the selected
Claim Number Mask	Total Claim Number Mask exceptions from original estimates and subsequent supplements for the
Claim Number	Total Claim Number exceptions from original estimates and subsequent supplements for the selected
Deductible	Total Deductible exceptions from original estimates and subsequent supplements for the selected
Loss Type	Total Loss Type exceptions from original estimates and subsequent supplements for the selected
Loss Date	Total Loss Date exceptions from original estimates and subsequent supplements for the selected
Loss Designation	Total Loss Designation exceptions from original estimates and subsequent supplements for the
Final Estimate	Total Final Estimate exceptions from original estimates and subsequent supplements for the selected
Inside Rep	Total Inside Rep exceptions from original estimates and subsequent supplements for the selected
VIN	Total VIN exceptions from original estimates and subsequent supplements for the selected hierarchy.
POI	Total POI exceptions from original estimates and subsequent supplements for the selected hierarchy.
Options	Total Option exceptions from original estimates and subsequent supplements for the selected hierarchy.
Mileage	Total Mileage exceptions from original estimates and subsequent supplements for the selected hierarchy.
License State	Total License State exceptions from original estimates and subsequent supplements for the selected
License Number	Total License Number exceptions from original estimates and subsequent supplements for the
Exterior Color	Total Exterior Color exceptions from original estimates and subsequent supplements for the selected
Production Date	Total Production Date exceptions from original estimates and subsequent supplements for the
Inspection Date	Total Inspection Date exceptions from original estimates and subsequent supplements for the
Federal Tax ID	Total Federal Tax ID exceptions from original estimates and subsequent supplements for the selected
BAR ID	Total BAR ID exceptions from original estimates and subsequent supplements for the selected hierarchy.
UM Classification	Total UM Classification exceptions from original estimates and subsequent supplements for the
Body Shop	Total Body Shop exceptions from original estimates and subsequent supplements for the selected

Compliance Detail Report by Claim (Summary)

This report contains original estimates and subsequent supplements that have Compliance Results. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review. If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Claim Number	Unique Claim Number.
Estimate ID	Unique Estimate ID. This is a hyperlink to the Compliance Estimate Exception Detail Report.
S	The version of the estimate. e.g. 0 = Original Estimate 1 = Supplement 1 2 = Supplement 2
P/W/F	Displays the compliance result status for the estimate version. e.g. P = Passed W = Warning F = Failed
Compliance Revisions	Total number of compliance revisions for the estimate version.
Review Date	Review Date of the latest review.
Total Exceptions	Total exceptions for the estimate version pertaining to Labor Rates, Labor Times, Parts Usage, Materials, Admin Alerts and Custom Rules.
Labor Rates	Total Labor Rate exceptions for the estimate version. The column header is a hyperlink to the Compliance Detail Report by Claim (Labor Rates).
Labor Times	Total Labor Time exceptions for the estimate version. The column header is a hyperlink to the Compliance Detail Report by Claim (Labor Times).
Parts Usage	Total Parts Usage exceptions for the estimate version. The column header is a hyperlink to the Compliance Detail Report by Claim (Parts Usage).
Materials	Total Material exceptions for the estimate version. The column header is a hyperlink to the Compliance Detail Report by Claim (Materials).
Admin Alerts	Total Admin Alert exceptions for the estimate version. The column header is a hyperlink to the Compliance Detail Report by Claim (Admin Alerts).
Custom Rules	Total Custom Rule exceptions for the estimate version.

Compliance Detail Report by Claim (Labor Rates)

This report contains Labor Rate compliance results from original estimates and subsequent supplements. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Claim Number	Unique Claim Number
Estimate ID	Unique Estimate ID. This is a hyperlink to the Compliance Estimate Exception Detail Report.
S	The version of the estimate. e.g. 0 = Original Estimate 1 = Supplement 1 2 = Supplement 2
P/W/F	Displays the compliance result status for the estimate version. e.g. P = Passed W = Warning F = Failed
Compliance Revisions	Total compliance revisions for the estimate version.
Review Date	Review Date of the latest review.
Total Exceptions	Total Labor Rate exceptions for the estimate version.
Body	Total Body Labor Rate exceptions for the estimate version.
Refinish	Total Refinish Labor Rate exceptions for the estimate version.
Glass	Total Glass Labor Rate exceptions for the estimate version.
Mechanical	Total Mechanical Labor Rate exceptions for the estimate version.
Body Structural	Total Body Structural Labor Rate exceptions for the estimate version.
Frame	Total Frame Labor Rates exceptions for the estimate version.
Electrical	Total Electrical Labor Rate exceptions for the estimate version.
Diagnostics	Total Diagnostics Labor Rate exceptions for the estimate version.
Part Tax	Total Part Tax Rate exceptions for the estimate version.
Labor Tax	Total Labor Tax Rate exceptions for the estimate version.
Mark-Up New Parts	Total Mark-Up on New Part exceptions for the estimate version.
Mark-Up Used Parts	Total Mark-Up on Used Part exceptions for the estimate version.
Mark-Up Windshield	Total Mark-Up on Windshield exceptions for the estimate version.
Mark-Up Tempered	Total Mark-Up on Tempered Glass exceptions for the estimate version.

Compliance Detail Report by Claim (Labor Times)

This report contains Labor Time compliance results from original estimates and subsequent supplements. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Claim Number	Unique Claim Number
Estimate ID	Unique Estimate ID. This is a hyperlink to the Compliance Estimate Exception Detail Report.
S	The version of the estimate. e.g. 0 = Original Estimate 1 = Supplement 1 2 = Supplement 2
P/W/F	Displays the compliance result status for the estimate version. e.g. P = Passed W = Warning F = Failed
Compliance Revisions	Total compliance revisions for the estimate version.
Review Date	Review Date of the latest review.
Total Exceptions	Total Labor Time exceptions for the estimate version.
Clear Coat	Total Clear Coat exceptions for the estimate version.
Color Sand/Buf	Total Color Sand/Buf exceptions for the estimate version.
Blend	Total Blend exceptions for the estimate version.
Tint	Total Tint exceptions for the estimate version.
Tint @ Body Rate	Total Tint @ Body Rate exceptions for the estimate version.
Frame Set-Up	Total Frame Set-Up exceptions for the estimate version.
Frame Set-Up @ Body Rate	Total Frame Set-Up @ Body Rate exceptions for the estimate version.
Frame Repair	Total Frame Repair exceptions for the estimate version.
Any Repair Line	Total Any Repair Line exceptions for the estimate version.
Partial Refinish Alerts	Total Partial Refinish Alerts exceptions for the estimate version.
Max 900500	Total Max 900500. exceptions for the estimate version.
Bumper R/R POI F/R	Total Bumper R/R POI F/R exceptions for the estimate version.
Bumper R/R POI Other	Total Bumper R/R POI Other exceptions for the estimate version.

Compliance Detail Report by Claim (Parts Usage)

This report contains Parts Usage compliance results from original estimates and subsequent supplements. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Claim Number	Unique Claim Number
Estimate ID	Unique Estimate ID. This is a hyperlink to the Compliance Estimate Exception Detail Report.
S	The version of the estimate. e.g. 0 = Original Estimate 1 = Supplement 1 2 = Supplement 2
P/W/F	Displays the compliance result status for the estimate version. e.g. P = Passed W = Warning F = Failed
Compliance Revisions	Total compliance revisions for the estimate version.
Review Date	Review Date of the latest review.
Total Exceptions	Total Parts Usage exceptions for the estimate version.
Alternate Parts	Total Alternate Parts Utilization exceptions for the estimate version.
AM Sheet Metal	Total AM Sheet Metal exceptions for the estimate version.
Custom Parts Substitutions	Total Custom Parts Substitution exceptions for the estimate version.
Betterment/ Depreciation	Total Betterment/ Depreciation Item exceptions for the estimate version.

Compliance Detail Report by Claim (Materials)

This report contains Material compliance results from original estimates and subsequent supplements. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Claim Number	Unique Claim Number
Estimate ID	Unique Estimate ID. This is a hyperlink to the Compliance Estimate Exception Detail Report.
S	The version of the estimate. e.g. 0 = Original Estimate 1 = Supplement 1 2 = Supplement 2
P/W/F	Displays the compliance result status for the estimate version. e.g. P = Passed W = Warning F = Failed
Compliance Revisions	Total compliance revisions for the estimate version.
Review Date	Review Date of the latest review.
Total Exceptions	Total Material exceptions for the estimate version.
Paint (Single Stage)	Total Paint (Single Stage) exceptions for the estimate version.
Paint (Two Stage)	Total Paint (Two Stage) exceptions for the estimate version.
Paint (Three Stage)	Total Paint (Three Stage) exceptions for the estimate version.
Shop Materials	Total Shop Material exceptions for the estimate version.
Hazardous Waste	Total Hazardous Waste exceptions for the estimate version.
Car Cover	Total Car Cover exceptions for the estimate version.
Towing	Total Towing exceptions for the estimate version.

Compliance Detail Report by Claim (Admin Alerts)

This report contains Admin Alert compliance results from original estimates and subsequent supplements. The exception information is based on the latest review from each estimate version. The Date Range filter uses the Review Date from the latest review.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Claim Number	Unique Claim Number
Estimate ID	Unique Estimate ID. This is a hyperlink to the Compliance Estimate Exception Detail Report.
S	The version of the estimate. e.g. 0 = Original Estimate 1 = Supplement 1 2 = Supplement 2
P/W/F	Displays the compliance result status for the estimate version. e.g. P = Passed W = Warning F = Failed
Compliance Revisions	Total number of compliance revisions for the estimate version.
Review Date	Review Date of the latest review.
Total Exceptions	Total Admin Alert exceptions for the estimate version.
Authority Level	Total Authority Level exceptions for the estimate version.
Claim Number Mask	Total Claim Number Mask exceptions for the estimate version.
Claim Number	Total Claim Number exceptions for the estimate version.
Deductible	Total Deductible exceptions for the estimate version.
Loss Type	Total Loss Type exceptions for the estimate version.
Loss Date	Total Loss Date exceptions for the estimate version.
Loss Designation	Total Loss Designation exceptions for the estimate version.
Final Estimate	Total Final Estimate exceptions for the estimate version.
Inside Rep	Total Inside Rep exceptions for the estimate version.
VIN	Total VIN exceptions for the estimate version.
POI	Total POI exceptions for the estimate version.
Options	Total Option exceptions for the estimate version.
Mileage	Total Mileage exceptions for the estimate version.
License State	Total License State exceptions for the estimate version.
License Number	Total License Number exceptions for the estimate version.
Exterior Color	Total Exterior Color exceptions for the estimate version.
Production Date	Total Production Date exceptions for the estimate version.
Inspection Date	Total Inspection Date exceptions for the estimate version.
Federal Tax ID	Total Federal Tax ID exceptions for the estimate version.
BAR ID	Total BAR ID exceptions for the estimate version.
UM Classification	Total UM Classification exceptions for the estimate version.
Body Shop	Total Body Shop exceptions for the estimate version.

Compliance Estimate Exception Detail Report

This report contains the details for all compliance exception results for the estimate version.

Report Fields	Definition
Claim Number	Unique Claim Number
Estimate ID	Unique Estimate ID.
Supplement #	The version of the estimate. e.g. 0 = Original Estimate 1 = Supplement 1 2 = Supplement 2
Owner	Owner of Vehicle
Review Date	Review Date of the latest review.
Estimate Gross Total	Gross amount before Customer Responsibility has been applied.
Profile Name	Name of compliance profile.
Profile Version	Version of compliance profile.
Estimating System	Mitchell, CCC or Audatex
	All compliance results are listed for each review.

Compliance Usage Report

This report compares the total of all original estimates and subsequent supplements that have Compliance Results with the total of all original estimates and subsequent supplements received. The Date Range filter uses the Commit Date and not the Reviewed Date. This is because this report may contain estimates and supplements where Compliance was not applied so there would not be a review date available. If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Selected Hierarchy Level	This is the selected hierarchy level's corresponding values. e.g. If the selected hierarchy level is 'All Regions' then a list of region names will be displayed. These are hyperlinks and if selected will display the next hierarchy level. The User level name is the lowest hierarchy level on this report.
Total Estimates / Supps	Total of all original estimates and subsequent supplements received for the selected hierarchy. This includes estimates and supplements with compliance results and without compliance results (compliance was not run). If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Total Estimates / Supps with Compliance Results	Total of all original estimates and subsequent supplements with compliance results for the selected hierarchy. If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Total Estimates / Supps without Compliance Results	Total of all original estimates and subsequent supplements without compliance results for the selected hierarchy. If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
% of Estimates / Supps with Compliance Results	Total of all original estimates and subsequent supplements with compliance results as a % of the total of all original estimates and subsequent supplements received.

Compliance Usage and Evaluation Report

The Usage section of this report compares the total of all original estimates and subsequent supplements that have Compliance Results with the total of all original estimates and subsequent supplements received.

The Evaluation section of this report evaluates users based on the percentage of estimates & supplements with a specific Compliance Status e.g. Failed, Warning or Passed.

Example: If Compliance Status filter is 'Failed' and Threshold Percentage filter is > 60% the list of users will only include users that have > 60% of their estimates & supplements with a Failed Status.

The Date Range filter uses the Commit Date and not the Reviewed Date. This is because the usage section of this report may contain estimates and supplements where Compliance was not applied so there would not be a review date available. If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Users	This is the list of users associated with the selected hierarchy. Example: Region: A Division: All Divisions Office: All Offices User: All Users The list will contain all users associated with Region A.
Usage: Total Estimates / Supps	Total of original estimates and subsequent supplements. This includes estimates and supplements with compliance results and without compliance results (compliance was not run). If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Usage: Total Estimates / Supps with Compliance Results	Total of original estimates and subsequent supplements with compliance results. If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Usage: Total Estimates / Supps without Compliance Results	Total of original estimates and subsequent supplements without compliance results. If there is an original estimate with subsequent supplements they are individually counted. e.g. Original Supplement 1 Supplement 2 Count = 3
Usage: % of Estimates / Supps with Compliance Results	Total of original estimates and subsequent supplements with compliance results as a % of the total of all original estimates and subsequent supplements.

Compliance Percentage Exceptions per Business Rule Report

This report provides business rule percentages from the latest review on all original estimates and subsequent supplements that have Compliance results for the selected hierarchy. The Date Range filter uses the Review Date.

If a specific date range is selected from the dropdown such as YTD and the start and end dates are changed, the report will still display data for YTD. The date range 'Custom' must be selected before start and end dates can be applied to a report.

Report Column	Definition
No.	The line number of the information displayed.
Selected Hierarchy Level	This is the selected hierarchy level's corresponding values. e.g. If the selected hierarchy level is 'All Regions' then a list of region names will be displayed. These are hyperlinks and if selected will display the next hierarchy level. The User level names are hyperlinks to Compliance Detail Report by Claim (Summary) for the selected User.
Criteria / Business Rule	Business Rule description.
Total Exceptions	Total exceptions from original estimates and subsequent supplements for the selected hierarchy pertaining to the Business Rule.
% Business Rule Displayed	Total exceptions for each Business Rule as a percentage of Total Exceptions.

